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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : Group Art Unit:2645  
Brown et al. : Intellectual Property  
Filed: 12/12/01 : Law Department  
Serial No:10/015,380 : International Business  
Title: **Managing Caller** : Machines Corporation  
**Profiles Across Multiple Hold** : 11400 Burnet Road  
**Queues According to** : Austin, Texas 78758  
**Authenticated Caller**  
**Identifiers**

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MAR 14 2002

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D. C. 20231 on March 14, 2002.

*Martha Acosta*

*3/4/02*

Martha Acosta

Date

Technology Center 2600

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner of Patents  
Washington, D. C. 20231  
Sir:

Applicants submit herewith patents, publications or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 CFR 1.56, it is not intended to constitute an admission that any patent, publication or other information referred to herein is "prior art" for this invention unless specifically designated as such.

In accordance with 37 CFR 1.97(g) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material information as defined in 37 CFR 1.56 (a) exists.

The attached form, PTO-1449, provides a listing of patents, publications, or other information as required by 37 CFR 1.98 (a)(1).

A copy of each of the items on PTO-1449 is supplied herewith.

Respectfully submitted,



Cynthia S. Byrd  
Attorney  
Registration No. 31,633  
(512) 823-0494



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In Place of FORM PTO-1449 (Modified)

LIST OF PATENTS AND PUBLICATIONS FOR  
APPLICANT'S INFORMATION DISCLOSURE  
STATEMENTSerial No. 10/015,380Applicant: Brown et al.Filing Date: 12/12/01

Group: \_\_\_\_\_

Atty. Docket No. AUS920010824 US1

## Reference Designation

## U. S. PATENT DOCUMENTS

Examiner Initial	Document Number	Date	Name	Class	Sub- class	Filing Date if Appropriate
___ AA	US 5,499,288	3/12/96	Simultaneous Voice Recognition and Verification to Allow Access to Telephone Network Services	379	88	3/22/94
___ AB	US 5,673,404	09/30/97	End-User Customizable Feedback Display for Windowed Applications	395	347	12/20/95
___ AC	US 5,790,637	8/4/98	Extended Voice Messaging	379	67	2/16/96
___ AD	US 5,915,001	6/22/99	System and Method for Providing and Using Universally Accessible Voice and Speech Data Files	379	88.22	11/14/96
___ AE	US 5,940,476	8/17/99	System and Method for Identifying an Unidentified Caller	379	88.02	6/28/96
___ AF	US 5,946,654	8/31/99	Speaker Identification Using Unsupervised Speech Models	704	246	2/21/97
___ AG	US 6,038,305	3/14/00	Personal Dial Tone Service with Personalized Caller ID	379	207	8/1/97
___ AH	US 6,058,364	5/2/00	Speech Recognition of Customer Identifiers Using Adjusted Probabilities Based on Customer Attribute Parameters	704	252	11/20/97
___ AI	US 6,101,242	8/8/00	Monitoring for Key Words with SIV to Validate Home Incarceration	379	88.02	12/23/97

_____	AJ	US 6,122,357	9/19/00	Providing Enhanced Services Through Double SIV and Personal Dial Tone	379	207	4/8/98
_____	AK	US 6,178,230 B1	1/23/01	System and Method for Identifying a Callee of an Incoming Telephone Call	379	67.1	11/13/97

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**FOREIGN PATENT DOCUMENTS**

Examiner Initial	Document Number	Date	Country	Class	Subclass	Translation
_____AL	JP 10294784A	11/04/98	Japan	H04M1	57	No
_____AM	JP 8139797A	05/31/96	Japan	H04M1	274	No
_____AN	EP 0585004A2	03/02/94	European	H04M3	44	Yes
_____AO	EP 0676882A2	10/11/95	European	H04M1	27	Yes

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**OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)**

Examiner Initial				
_____AP	WPAT	Derwent	1994-067503	
_____AQ	WPAT	Derwent	1995-346415	
_____AR	WPAT	Derwent	1996-315499	
_____AS	WPAT	Derwent	1999-031530	

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Examiner:

Date Considered:

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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

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